



## Alutech United Inc. Warranty

### **Components & Electronics Warranty:**

Alutech United Inc. proudly offers a 5-year warranty on all internal and electronic components integrated into our proprietary shutter and shade systems, including Magnum, Barracuda, Zip Tex, Storm Tex, and other Alu Star shutters. Nonproprietary products sold through Alutech United Inc. are covered by a 3-year warranty, excluding electronics.

### **Paint Finish Warranty:**

Our stocking paint choices come with a 5-year warranty. Custom-colored paint choices and installations within 2640 feet of the seaside are covered by a 3-year warranty.

### **Fabric Warranty:**

Alutech United Inc. provides a 5-year warranty on all shading and insect fabrics and a 3-year warranty on clear vinyl in Zip Tex and Storm Tex systems. Operating Zip Tex systems in conditions below 40 degrees or winds above 18 miles per hour, or leaving them deployed in winds above 40mph, voids this warranty. Certain fabric suppliers may offer longer warranties; these should be claimed directly from the fabric manufacturer.

### **Installation Warranty:**

For products installed or contracted through Alutech United Inc. directly, a 1-year warranty is provided. Installations through dealers or contractors are excluded from this warranty period.

### **Limitations of Liability:**

Alutech's liability is limited to the purchase price of the product, excluding consequential, indirect, or incidental damages.

### **Modification of Products:**

Unauthorized modification or alteration may void the warranty.

### **Maintenance Requirements:**

Regular maintenance, as outlined in product manuals, is necessary to keep the warranty valid. Lack of care or proper maintenance can result in voiding the warranty.

### **Government Regulations Compliance:**

Customers are responsible for ensuring that the products comply with all applicable government regulations and standards.

### **Transferability:**

The warranty is not transferable to subsequent owners of the property.

### **Lost Parts Claims and Notice of Defects:**

Claims for lost parts or defects must be reported within 30 days of product delivery. Alutech United Inc. is not responsible for lost parts or defects reported after this initial 30-day period. Customers should carefully inspect products upon receipt and promptly notify Alutech United Inc. of any missing components or defects. Claims within the 30-day window will be reviewed and addressed according to the warranty terms.

### **Loss or Liability:**

Alutech is not liable for any injury, loss, or damage, whether direct and/or unintended, arising from the improper use of, or inability to operate products made by Alutech.

### **Act of God:**

This warranty does not cover loss or damage sustained by natural disasters or any other Acts of God, including but not limited to earthquakes, floods, lightning, and other catastrophic events.

### **Warranty Claim Freight Cost:**

Articles replaced under warranty terms shall be retained by Alutech United Inc. Customers are responsible for any freight cost associated with the repair or replacement.

### **Warranty Repair Labor Cost:**

All costs related to the installation or service of affected Alutech United Inc. products covered by this replacement warranty will not be the responsibility of Alutech United Inc.

### **General Information:**

This warranty is exclusive and in contrast to all other warranties of quality, whether written, oral, or implied. Alutech United Inc. reserves the right to modify or update this warranty at its discretion.

For warranty claims and inquiries, please contact Alutech United Inc. at the provided phone number or visit [alutech.com](http://alutech.com).